

# Australian Privacy Collection Statements

## 1 Privacy Collection Statement for tenants

Your information is being collected by TAC Global Pty Ltd ACN 605 075 447 (**we, our, us**). You can contact us by email at Attn: **Privacy Officer** [privacy@appruvi.com](mailto:privacy@appruvi.com)

We collect, use, hold and disclose your personal information and the information of other occupants you list on your application (which includes your name, residential address, email address, telephone number, images of you, identity verification information and information on your property needs) in order to provide our services to you and to contact you by email, text message or telephone with information about our services. If you do not provide your personal information, we may be unable to provide our services to you in connection with you applying for rental properties. Real estate industry laws, regulations or codes of conduct in certain Australian States and Territories may require us to verify your identity in certain circumstances.

We will collect your personal information and the occupants you list on your application from you where possible, but we may also collect your information from third parties, such as your employer, your real estate agent, from the operators of any residential tenancy databases services or similar rental history checking services and from other third parties (including referees that you have provided).

We may disclose your personal information and the occupants you list on your application to our employees, related bodies corporate, contractors and agents to answer your queries and provide our services to you. We may also disclose your personal information to any relocation agents that you or your employer engage, to any real estate agents who have suitable properties available for rental and to operators of residential tenancy databases or similar services. Where necessary, we will also disclose your personal information to government bodies and regulatory authorities (where required or authorised by law) and to our service providers, suppliers and other third parties with whom we have commercial relationships. In some circumstances, we will disclose your personal information to our related bodies corporate, IT service providers or third party suppliers located overseas and also to your referees, employer and your relocation agent, if they are located overseas. These parties may be located in United Kingdom, India, and also in the country or countries in which your referees, employer or your relocation agent operates.

We will otherwise collect, hold, use and disclose your personal information in accordance with our privacy policy (available at: [www.appruvi.com/privacy](http://www.appruvi.com/privacy)) which sets out how you may access and correct the personal information that we hold about you and how to lodge a complaint relating to our treatment of your personal information.

## 2 Privacy Collection Statement for employers and businesses

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As part of setting up an account with us, we will collect your name, address and contact details in your capacity as an authorised representative of your employer. We will also collect the name, address and contact details of your employees or contractors who wish to relocate. We collect, hold, use and disclose this personal information in order to assist your employees and contractors in finding a property that meets their needs, to liaise with you in relation to providing our services to you and to your employees and contractors and to contact you by email, text message or telephone with information about our services. If

you do not provide your personal information, we may not be able to provide our services to you or assist your employees and contractors in finding suitable rental properties.

We will collect your personal information from you where possible, but we may also collect your information from third parties, such as your employer or the individual that is relocating to Australia.

We may disclose your personal information to our employees, related bodies corporate, contractors and agents to answer your queries and provide our services to you and your employer (including in respect of the employees and contractors that wish to relocate.). We may also disclose your personal information to any relocation agents that your employer (or its relocating employees or contractors) engage and to any real estate agents who have suitable properties available for rental. Where necessary, we will also disclose your personal information to government bodies and regulatory authorities (where required or authorised by law) and to our service providers, suppliers and other third parties with whom we have commercial relationships. In some circumstances, we will disclose your personal information to our related bodies corporate, IT service providers or third party suppliers located overseas and also to your referees, employer, relocation agent if they are located overseas. These parties may be located in United Kingdom, India ] and also in the country or countries in which your employer operates.

We will otherwise collect, hold, use and disclose your personal information in accordance with our privacy policy (available at: [www.appruvi.com/privacy](http://www.appruvi.com/privacy)), which sets out how you may access and correct the personal information that we hold about you and how to lodge a complaint relating to our treatment of your personal information.

### **3 Privacy Collection Statement for real estate agents**

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As part of setting up an account with us, we will collect your name, address and contact details in your capacity as a representative of the real estate agency that you work for. We collect, hold, use and disclose this personal information in order to assist our clients in locating properties that may meet their needs, to liaise with you in relation to the property application and rental process and to contact you by email, text message or telephone with information about our services or updates on the progress of our clients' rental applications. If you do not provide your personal information, we may not be able to refer our clients to you for assistance in finding suitable rental properties.

We will collect your personal information from you where possible, but we may also collect your information from third parties, such as other representatives of your real estate agency, any third party websites that advertise the availability of rental properties or from our clients (if they identify a property that they would like to rent).

We may disclose your personal information to our employees, related bodies corporate, contractors and agents to answer your queries and provide our services to our clients. We may also disclose your personal information to our clients, their employers and any relocation agents that our clients (or their employer) engage. Where necessary, we will also disclose your personal information to government bodies and regulatory authorities (where required or authorised by law) and to our service providers, suppliers and other third parties with whom we have commercial relationships. In some circumstances, we will disclose your personal information to our related bodies corporate, IT service providers or third party suppliers located overseas and also to our clients, their employer and/or their relocation agent if they are located overseas. These parties may be located in United

Kingdom, India and also in the country or countries in which our client is presently residing, or where their employer or relocation agent operates.

We will otherwise collect, hold, use and disclose your personal information in accordance with our privacy policy (available at: [www.appruvi.com/privacy](http://www.appruvi.com/privacy)), which sets out how you may access and correct the personal information that we hold about you and how to lodge a complaint relating to our treatment of your personal information.

#### **4 Privacy Collection Statement for relocation agents**

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As part of setting up your account with us, we will collect your name, address and contact details in your capacity as a representative of the relocation agency that you work for. We collect, hold, use and disclose this personal information in order to liaise with you in relation to managing the relocation process for our clients (or their employees and contractors, as applicable) and to contact you by email, text message or telephone with information about our services or updates on the progress of our clients' rental applications. If you do not provide your personal information, we may not be able to liaise with you to manage the relocation process for our clients (or their employees and contractors, as applicable).

We will collect your personal information from you where possible, but we may also collect your information from third parties, other representatives of your relocation agency or our client (or their employer, if applicable).

We may disclose your personal information to our employees, related bodies corporate, contractors and agents to answer your queries, keep you informed of rental application progress and provide our services to our clients. We may also disclose your personal information to our clients, their employers and any real estate agents that our clients (or their employer) deal with. Where necessary, we will also disclose your personal information to government bodies and regulatory authorities (where required or authorised by law) and to our service providers, suppliers and other third parties with whom we have commercial relationships. In some circumstances, we will disclose your personal information to our related bodies corporate, IT service providers or third party suppliers located overseas and also to our clients or their employer or real estate agent if they are located overseas. These parties may be located in United Kingdom, India and also in the country or countries in which our client is presently residing, or where their employer operates.

We will otherwise collect, hold, use and disclose your personal information in accordance with our privacy policy (available at: [www.appruvi.com/privacy](http://www.appruvi.com/privacy)), which sets out how you may access and correct the personal information that we hold about you and how to lodge a complaint relating to our treatment of your personal information.